Design Document –Crisis Service Note

# 3- Crisis Service Note

New Directions

2/16/2015

Version 1.0

## Summary

Create a Crisis Service Note

### *Purpose*

## System Design

### *Navigation Path*

Client -> Services Notes

### *Use existing Note*

Use existing note from Michigan Demo environment called ‘Pre Inpatient Screen’.

Make the following modifications:

* Rename the document Crisis Service Note
* Remove COFR tab
* Remove Referral tab
* Risk Tab – change this to Suicide/Homicide Risk Assessment and add the following questions below
* Mental Status tab – no changes
* Substance Use tab – no changes
* Remove Health History tab
* Remove Severity/Intensity tab
* Diagnosis tab – ICD10
* Recommendations/Summary Tab – changes listed below

### *Suicide/Homicide Risk Assessment*



#### 1.1 View Client Needs



#### Requirements

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Field | Required | Response Options | Global Code  Category | Validation Message | Initial Document Initialization | Push Data To / Action on Signature |
| Suicide/Homicide Plan Details | Yes | Via dropdown   * 0 – Vague * 1 – Some Specifics * 2 – Well thought out, knows when, where, how | xCrisisNoteQ1 | Crisis Note – Suicide/Homicide Plan details is required | None | None |
| Suicide/Homicide Plan Availability of Means | Yes | Via dropdown   * 0 – Not available, will have to get 0 * 1 – Available, have close by 1 * 2 – Have on hand | xCrisisNoteQ2 | Suicide/Homicide plan availability of means is required | None | None |
| Suicide/Homicide Plan Time | Yes | Via dropdown   * 0 - No specific time or in future * 1 – Within a few hours * 2 – Immediately | xCrisisNoteQ3 | Suicide/Homicide plan time is required | None | None |
| Suicide/Homicide Plan Lethality of Method | Yes | Via dropdown   * 0 - Pills, slash wrists, cutting * 1 – Drugs and alcohol, car wreck, carbon monoxide * 2 – Gun, hanging, jumping | xCrisisNoteQ4 | Suicide/Homicide Plan Lethality of Method is required | None | None |
| Previous Suicide/Homicide Attempts | Yes | Via dropdown   * 0 - None or one of low lethality * 1 – Multiple of low lethality or one of medium lethality, history of repeated threats * 2 – One high lethality or multiple of moderate | xCrisisNoteQ5 | Previous Suicide/Homicide Attempts is required | None | None |
| Isolation | Yes | Via dropdown   * 0 - Somebody present most of the time * 1 – Somebody nearby, or in visual or vocal contact * 2 – No one nearby or in visual or vocal contact | xCrisisNoteQ6 | Isolation | None | None |
| Intervention Probability/Timing | Yes | Via dropdown   * 0 - Intervention probable * 1 – Intervention unlikely * 2 – Intervention highly unlikely | xCrisisNoteQ7 | Intervention Probability/Timing is required | None | None |
| Precautions against discovery/interventions | Yes | Via dropdown   * 0 – No precautions * 1 – Passive precautions, e.g. avoiding others but not doing anything to prevent their intervention, alone in room with unlocked door * 2 – Active precautions, e.g. locked door | xCrisisNoteQ8 | Precautions against discovery/interventions is required | None | None |
| Acting to get help during/after attempt | Yes | Via dropdown   * 0 – Notified potential helper regarding attempt * 1 – 1Contacted but did not specifically notify potential helper regarding attempt * 2 – Did not contact or notify potential helper | xCrisisNoteQ9 | Acting to get help during/after attempt is required | None | None |
| Final acts in anticipation of death (e.g. will, gifts, insurance) | Yes | Via dropdown   * 0 - None * 1 – Thought about or made some arrangements * 2 – Made definite plans or completed arrangements | xCrisisNoteQ10 | Final acts in anticipation of death (e.g. will, gifts, insurance) is required | None | None |
| Active preparation for attempt (e.g. note, messages/texts, noose, recent purchase of lethal items) | Yes | Via dropdown   * 0 - None * 1 – Minimal to moderate * 2 – Extensive | xCrisisNoteQ11 | Active preparation for attempt (e.g. note, messages/texts, noose, recent purchase of lethal items) is required | None | None |
| Suicide Note/Message | Yes | Via dropdown   * 0 – Absence of note/message * 1 – Note/Message written or torn up, or thought about * 2 – Presence of note/message | xCrisisNoteQ12 | Suicide Note/Message is required | None | None |
| Overt communication of intent before attempt | Yes | Via dropdown   * 0 - None * 1 – Equivocal communication * 2 – Unequivocal communication | xCrisisNoteQ13 | Overt communication of intent before attempt is required | None | None |
| Alleged purpose of intent | Yes | Via dropdown   * 0 – To manipulate environment, get attention * 1 – Revenge * 2 – To escape, solve problems | xCrisisNoteQ14 | Alleged purpose of intent is required | None | None |
| Expectations of fatality | Yes | Via dropdown   * 0 – Thought that death was unlikely * 1 – Thought that death was possible, not probable * 2 – Thought that death was probable or certain | xCrisisNoteQ15 | Expectations of fatality is required | None | None |
| Conception of method’s lethality | Yes | Via dropdown   * 0 – Did less to self than thought would be lethal * 1 – Was unsure if action would be lethal * 2 – Equated or exceeded what she/he thought would be lethal | xCrisisNoteQ16 | Conception of method’s lethality is required | None | None |
| Seriousness of attempt | Yes | Via dropdown   * 0 – Did not seriously attempt to end life * 1 – Uncertain about seriousness to end life * 2 – Seriously attempted to end life | xCrisisNoteQ17 | Seriousness of attempt is required | None | None |
| Attitude toward living/dying | Yes | Via dropdown   * 0 – Did not want to die * 1 – Components * 2 – Wanted to die | xCrisisNoteQ18 | Attitude toward living/dying is required | None | None |
| Conception of medical rescue ability | Yes | Via dropdown   * 0 – Thought death would be unlikely with medical attention * 1 – Was uncertain whether death could be averted by medical attention * 2 – Was certain of death even with medical attention | xCrisisNoteQ19 | Conception of medical rescue ability is required | None | None |
| Degree of premeditation | Yes | Via dropdown   * 0 - None * 1 – Minimal to moderate * 2 – Extensive | xCrisisNoteQ20 | Degree of premeditation is required | None | None |
| Stress | Yes | Via dropdown   * 0 – No significant stress * 1 – Moderate reaction to loss and environmental changes * 2 – Severe reaction to loss or environmental changes | xCrisisNoteQ21 | Stress is required | None | None |
| Coping Behavior | Yes | Via dropdown   * 0 – Daily activities continue as usual with little change * 1 – Some daily activities interrupted, disturbance in eating, sleeping, school work, work * 2 – Gross disturbance of daily functions | xCrisisNoteQ22 | Coping Behavior is required | None | None |
| Depression | Yes | Via dropdown   * 0 – Mild, feels slightly down * 1 – Moderate, some moodiness, sadness, irritability, loneliness and decrease of energy * 2 – Overwhelmed with hopelessness, sadness and feels worthless | xCrisisNoteQ23 | Depression is required | None | None |
| Resource | Yes | Via dropdown   * 0 – Help available; significant others concerned and willing to help * 1 – Family and Friends available, but unwilling to consistently help * 2 – Family and friends not available, are hostile, exhausted, injurious | xCrisisNoteQ24 | Resource is required | None | None |
| Life Style | Yes | Via dropdown   * 0 - Stable relationships, personality and school/work performance * 1 – Recent, acting out behavior and substance abuse, acute suicidal * 2 – Suicidal behavior is unstable personality, emotional disturbance, repeated difficulty with peers, family, school, work | xCrisisNoteQ25 | Life Style is required | None | None |
| Medical Status | Yes | Via dropdown   * 0 - No significant medical problems * 1 – Acute, but short term or psychosomatic illness * 2 – Chronic debilitating or acute catastrophic illness | xCrisisNoteQ26 | Medical Status is required | None | None |
| Total Score | Yes | Via disabled text field | None | None | None | None |
| Comments | No | Via text field | None | None | None | None |
| Recommendations | Yes | Via text field | None | Suicide/Homicide Risk Assessment – recommendation is required | None | None |
| Admitted/Placed | No | Via checkboxes   * Medical/ER * Psychiatric Placement… * Directors Hold Placed * Secure Transport used.. * Jail * Social Dextor Bed | None | None | None | None |
| Sent Home | No | Via Checkboxes   * Alone * With relative/friend | None | None | None | None |
| Referred To | No | Via checkboxes   * CMHP – for follow up next day * Private provider for follow-up * Psychiatrist or PMHP * Other (specify) | None | None | None | None |



***Rules***

|  |  |
| --- | --- |
| Rule | Descriptions |
| Total Score | * Sum of scores listed above |
| Information Icon | * Scoring: 0-17: Risk: LOW; Suggested Management Plan: May be sent home with advice to see community Mental Health Program (CMHP) or private provider for follow up the next day. Place individual on crisis call list with skill reminder and specific safety plan in note. * Scoring: 18-35: Risk: MEDIUM; Suggest Management Plan: May be sent home with agreement by family or friends, that they will provide 24 hour supervision, line-of site. Remove access to means to harm.   + Next day follow-up assessment by CMHP, private provider or psychiatric provider required.   + Place person on crisis call list with specific instruction for skills and reminder/check for compliance of safety plan.   + Crisis Respite should be considered with or without a psych sitter. Psychiatric Admission recommended if individual:     - Lives alone     - Has a history of previous suicide attempt; or     - Is clinically depressed * Scoring: 36-52: Risk: HIGH; Suggested Management Plan: Psychiatric admission required. Involuntary admission may be required. |
| Action Take Section | * One checkbox is required   + Admitted/Placed   + Sent Home   + Referred To * Validation Message ‘Action Take Section – at least one checkbox is required’ * Only these three fields are enabled. Once one is selected that section will be enabled. At least one checkbox is required in the section. ‘Validation Message ‘ Action Take Section ‘Field Name’ – at least one check box is required’ |
| Admitted/Placed | * Psychiatric Placement   + I If checked, dropdown for Where: tie to hospitals in locations, update hospitalization tab from client information. Ques*tion – Hospitalized Yes/No – should be yes. Also populate the hospital dropdown. Use same global code as the core global from hospitalization tab.*   + Two radio buttons (voluntary, involuntary) – required   + Validation Message 1 – Action Taken – Psychiatric Placement – Voluntary/Involuntary is required   + Validation Message 2 – Action Taken – Psychiatric Placement – text field is required * Secure Transport used   + When checked an additional text field is required   + Validation Message – Action Taken – Secure Transport Used – text field is required * Crisis Respite Bed   + When checked an additional question is required     - Radio buttons with psych sitter/without psych sitter |
| Referred To | * Private Provider for follow up – when selected an additional text field is required   + Validation Message – ‘Private Provider for Follow up – text field is required’ * Other (specify) – when selected an additional text field is required   + Validation Message – ‘Other – text field is required’ |

***Suicide/Homicide Risk Assessment***



#### Requirements

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Field | Required | Response Options | Global Code  Category | Validation Message | Initial Document Initialization | Push Data To / Action on Signature |
| Presenting Dangers –Self | Yes | Via Dropdown   * Thoughts * Threats * Plan * Action/Behavior * None * Unknown | Xcrisisdangers | Crisis Note – Suicide/Homicide Risk Assessment Presenting Dangers –Self is required | None | None |
| Presenting Dangers –Other harm to self | Yes | Via Dropdown   * Thoughts * Threats * Plan * Action/Behavior * None * Unknown | Xcrisisdangers | Crisis Note – Suicide/Homicide Risk Assessment Presenting Dangers –Self is required | None | None |
| Presenting Dangers –Harm to others | Yes | Via Dropdown   * Thoughts * Threats * Plan * Action/Behavior * None * Unknown | Xcrisisdangers | Crisis Note – Suicide/Homicide Risk Assessment Presenting Dangers –Self is required | None | None |
| Presenting Dangers –Property | Yes | Via Dropdown   * Thoughts * Threats * Plan * Action/Behavior * None * Unknown | Xcrisisdangers | Crisis Note – Suicide/Homicide Risk Assessment Presenting Dangers –Self is required | None | None |

***Overall Document Rules***

|  |  |
| --- | --- |
| Rule | Descriptions |
| Recommendations/Summary Tab | * If Inpatient facility is checked – feed to hospitalizations tab in Client Information (Admin) * If Partial hospitalization is checked – feed to hospitalizations tab in Client Information (Admin) |

## Unresolved Issues